The Hemel Hempstead School

Heath Lane Hemel Hempstead Hertfordshire HP11TX



Headteacher: Neil Hassell BEng (Hons) NPQH FCCT VRSM

Letter 45

1st November 2021

Dear Parent/Carer

Year 10 Remote Parent Consultation Evening - Thursday 18th November 2021

We would like to invite you to the Year 10 Parent Consultation Evening which will be held remotely on Thursday 18th November this year between 4.30pm and 7pm. We would encourage all students to be involved in the conversations regarding their progress and be present alongside you during the evening.

The Parents Evening System, which can be accessed via the school website or via the following link https://hemelschool.schoolcloud.co.uk/, will go "live" and available for booking appointments from 6pm on Monday 1st November 2021 and close at 6pm on Wednesday 17th November 2021.

Please do not hesitate to contact the school should you have any issues with this system.

This system has been specifically set up to facilitate online, video calls for each of your appointments. The following link is a very useful guide to how the system will work.

https://support.parentseveningsystem.co.uk/article/801-video-parents-how-to-attend-appointments-over-video-call

The system will work with the following platforms and will operate best via a smartphone with earphones and a microphone, where possible.

iPhone/iPad: Safari

Android: Chrome or Firefox

Windows: Chrome, Firefox or Microsoft Edge

Mac: Safari, Chrome or Firefox

Linux: Chrome or Firefox

After booking your appointments, to conduct your remote appointments and speak to teaching staff, login to the system on Thursday November 18th and the system will inform you of your upcoming appointments up to 1 hour before the first appointment.

- Clicking on the Join Video Appointment button will allow you to see the video call screen and will display you upcoming appointments, teachers' names and a countdown to your next appointment.
- When your appointment is due to start, click on the Start Appointment button.
- When the teacher joins the call, you will see them in the main part of your screen and will be able to start your discussion.
- Above the screen will be a countdown bar indicating the amount of time remaining on your appointment.
- When the appointment time is over, the call will end automatically.
- If you have a consecutive appointment, the screen will show Start Next Appointment, if not then a countdown will be displayed indicating the time to your next appointment.

Thank you in advance for your patience whilst we utilise and embrace this new way of working.

Should you have any issues, please do not hesitate to contact me at school via ParentMail.

Yours faithfully

Mrs D Heale

Director of Learning